

Our Terms of Service

Welcome to Estara AI Compliance! These Terms of Service govern your access to and use of our website, applications, products, and services (collectively, the “Services”). By accessing or using our Services, you agree to be bound by these Terms, as well as any applicable laws and regulations. Please read them carefully before using our Services. If you do not agree with these Terms, you must not access or use our Services. These Terms apply globally, except where specific local laws or additional terms expressly override them.

Terms of Service

1. Introduction

Welcome to Estara AI Compliance. These Terms of Service govern your use of our services. By accessing our services, you agree to comply with these terms.

2. Acceptance of Terms

Please read these terms carefully. Your use of our services signifies your acceptance of these terms.

3. Description of Services

Estara AI Compliance provides GDPR compliance automation services across the UK.

4. User Accounts and Eligibility

Account creation is not required to use our services. Our services are not directed at individuals under 13 years of age without parental consent.

5. Payment and Billing

We accept payments via debit card, credit card, and Apple Pay. Billing is conducted according to the chosen model.

6. Refunds and Cancellations

Refunds are available if purchased goods are not delivered as promised or any fault caused by Estara AI.

7. User Responsibilities and Restrictions

Users must not engage in illegal activities, reverse-engineering, impersonation, or harassment, nor share login credentials.

8. Intellectual Property Rights

All intellectual property in our services remains the property of Estara AI Compliance or its licensors. Customers own purchased products for intended purposes only.

9. No Guarantee of Uptime

Estara AI Compliance does not guarantee uninterrupted service uptime.

10. Termination and Suspension



We reserve the right to suspend or terminate access with notification for violations.

11. Limitation of Liability

Liability is limited to the maximum extent permitted by law.

12. Governing Law and Jurisdiction

These terms are governed by UK law, and any disputes will be resolved in UK courts.

13. Modifications to the Terms

We reserve the right to update these terms. Users will be notified via our website.

14. Contact Information

For further inquiries, contact support@estaracompliance.com.

15. Privacy and Data

Our use of personal data is governed by our privacy policy. Estara AI Compliance acts as the data controller for data collected. For data protection inquiries, contact our Privacy Team at support@estaracompliance.com.

16. User Data Rights

Users have rights to access, rectify, erase, or restrict processing of data. For more information, contact support@estaracompliance.com or the ICO.

17. Data Transfers

If personal data is transferred outside the UK or EEA, appropriate safeguards are ensured.

18. Third-Party Services

Third-party service providers act under data processing agreements, ensuring GDPR compliance.

19. Age Restrictions

Our services are not directed at individuals under 13 years of age; parental consent is required for younger users.

20. Dispute Resolution

For disputes, please contact us first at support@estaracompliance.com. We strive to resolve issues amicably.

21. Company Details

Registered Company: Estara AI Compliance, Business Address: Guildford, Surrey, Contact Email: support@estaracompliance.com

Thank you for taking the time to review these Terms of Service. Your use of our Services signifies your understanding and agreement to be bound by them. We are committed to providing clear, transparent, and fair terms for all users. If you have any questions, concerns,



or feedback regarding these Terms or our Services, please contact us at support@estara.compliance.com.

These Terms constitute the entire agreement between you and Estara AI Compliance regarding your use of the Services and supersede any prior agreements or communications. If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

